



Maharashtra Information Technology Corporation Ltd.

(A Government of Maharashtra Enterprise)

Branch Address : 3rd Floor, Apeejay House, Dinshaw Vacha Road, Near K. C. College, Churchgate, Mumbai - 400020.

Ref No. MH-IT/OW/0725/061012
Date: 07th July 2025

To,
Director
Directorate of Information Technology
7th Floor, Annex Building, Madam Cama Road,
Mantralaya, Mumbai - 400 032.

Sanjay S Katkar
11/7/25

Subject: Proposal for Operations and Maintenance of 65 DIT websites and web applications.

Reference:-

1. Email from Shri Vijay Patil dated 9th May 2025 meeting with PSIT.
2. DIT letter Ref. No. GAD-मार्तसं 080/1/2025-O/O Directorate Of IT-DIT Dated 22/05/2025.

Dear Sir,

Patil

MahaiT received a letter from the Directorate of Information Technology (DIT) Department, dated May 22, 2025, related to handover of Operations and Maintenance (O&M) for 65 DIT websites and web applications. In reference to the same, MahaiT has successfully took over the handover on 31st May 2025 and commenced work from 1st June 2025.

As per the requirement received from your department, a detailed proposal is enclosed, containing all the necessary information pertaining to the Operations and Maintenance of these 65 DIT websites and web applications for your perusal.

In this regard, we kindly request you to issue work order at the earliest, effective from 1st June 2025.

Sanjay S Katkar

Sanjay S Katkar, IAS
Managing Director

Maharashtra Information Technology Corporation



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Proposal for Operations and Maintenance of
65 DIT websites and web applications.

Submitted to
Directorate of Information Technology (DIT) Department

Submitted by
Maharashtra Information Technology Corporation

Submitted On
June 2025



MahaIT Corporation
(A Government of Maharashtra Enterprise)

Registered Office: Directorate of Information Technology, 7th Floor, Mantralaya, Mumbai
400032

Corporate Office: Apeejay House, 3rd Floor, Dinshaw Vacha Rd, near K.C College,
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1 Introduction

Maharashtra Information Technology Corporation (MahaIT) expresses its gratitude to the Directorate of Information Technology (DIT) for the opportunity to submit this proposal. MahaIT is pleased to submit the proposal for Operations and Maintenance of the DIT Pan-State IT Facilitation, covering a total of 65 websites and web applications.

As per the scope shared by DIT, 17 websites and 18 web applications have currently been handed over to MahaIT. The remaining platforms will be added by DIT in due course, up to the total count of 65. MahaIT will undertake Operations and Maintenance of these websites and web applications effective from 1st June 2025.

2 Scope

2.1 In-Scope

- ❖ Below support will be given to DIT IT State Facilitation to DIT Department
 - Website monitoring.
 - Resolve the technical issues like slow down etc.
 - Resolve the issue if any technical issue occurs while uploading of orders through CMS login.
 - Regular performance monitoring and optimization
 - Bug fixing and minor enhancements
 - Uptime monitoring and reporting
 - User access management and support
 - Submission of weekly/monthly performance reports to the department
 - Participation in client/department meetings for updates and issue resolution
 - Ongoing coordination with the department for change requests, clarifications, and approvals
 - Providing technical support and guidance to department users
 - Ensuring timely resolution of incidents raised by the department
 - Fulfilling department requests for content updates, advertisement uploads, tender or tender-related information uploads, and any other approved website changes

2.2 Out-of-Scope

- ❖ Below The following points are considered out of scope for DIT websites or web applications.
 - Development of any other website/application.
 - Integration with any other application or service within the scope of the DIT website or web application
 - Data porting to/from any other website and application to of the DIT website or web application
 - New development in the website during support phase.
 - Any development change during the support phase will be considered a Change Request and will be chargeable. MAHAIT will submit a new proposal to the respective department or DIT for the same.
 - Security audit or compliance certification by external agencies
 - Integration with third-party systems not defined in the original scope

- Development of mobile applications
- Legal compliance or statutory certification processes (e.g., WCAG, GIGW, ISO)
- Complete redesign or redevelopment of the website or web application.
- Major UI/UX revamp or theming changes across the platform.
- Procurement or licensing of third-party tools, libraries, or software.

3 Website and Web Application List

❖ Below is the list of websites and web applications handed over by the DIT Department to MAHAIT for Operations & Maintenance (O&M). Out of 65 websites, the DIT Department has so far handed over 17 websites and 18 web applications.

• Website

Sr. no.	Department Name	URL
1	Planning Department	http://plan.maharashtra.gov.in
2	Finance Department	https://lottery.maharashtra.gov.in
3	SIC	http://sic.maharashtra.gov.in
4	Law and Judiciary Department	https://old-lj.maharashtra.gov.in/1035/Home
5	Callme	http://callme.maharashtra.gov.in/
6	Chatrapati Shivaji Maharaj Memorial Website	https://chattrapatishivajimemorial.maharashtra.gov.in/
7	GoM Website	https://www.maharashtra.gov.in
8	Law and Judiciary Department	http://old-lj.maharashtra.gov.in
9	Best Practices	https://bestpractices.maharashtra.gov.in
10	eGov Status	https://egovstatus.maharashtra.gov.in/
11	Maharashtra State Consumer Dispute Redressal Commission	https://grahak.maharashtra.gov.in
12	Haj Committee	https://mshc.maharashtra.gov.in/
13	Urdu Sahitya Academy	https://msusa.maharashtra.gov.in/
14	Pradhan Mantri Mudra Yojana	https://mahamudra.maharashtra.gov.in/
15	Rent Control Act	https://rentcontrolact.maharashtra.gov.in/
16	Intranet CMS	https://intranet.maharashtra.gov.in
17	GR Notification	https://gr.maharashtra.gov.in/

• Web Application

Sr. no.	Department Name	URL
1	Employee Profile	https://empprofile.maharashtra.gov.in/
2	Lokrajya Subcription Application	http://apps.dgipr.maharashtra.gov.in/lokrajya/termsncondition.aspx
3	KRA Monitoring System	http://kra.maharashtra.gov.in/
4	Mantralaya MIS	http://mantralayamis.maharashtra.gov.in/
5	DJMS	http://djms.intranet.maharashtra.gov.in/djmsii/index.aspx
6	Lokrajya Centralised Advertisement	http://apps.dgipr.maharashtra.gov.in/OCAD/Login.aspx

7	DIT	https://edistrictpm.maharashtra.gov.in/
8	Maharashtra Administrative Tribunal (MAT)	http://mat.maharashtra.gov.in
9	Bindunamavali	https://bindunamavali.maharashtra.gov.in
10	Executive Dash Board	https://dashboard.maharashtra.gov.in/
11	RDD Construction Tracker	https://rddconstructiontracker.maharashtra.gov.in/
12	GQMS	https://gqms.maharashtra.gov.in/
13	LMS	http://malms.maharashtra.gov.in/
14	CSMS	https://csms.maharashtra.gov.in/
15	DIT	https://visitorpass.maharashtra.gov.in/
16	IT cases Application	https://itcases.mahaitgov.in/
17	CMRF	https://cmrf.mahaitgov.in/
18	SIC Second Appeal	https://sic.maharashtra.gov.in/siconline/Forms/Login.aspx

4 Project Commercials and Payment Schedule

Operations & Maintenance Charges for 1 Year.

SR.No	Designation Description [A]	Resource Man- Month Rate [B]	Number of Resources [C]	Monthly Cost {B*C= [D]}	Yearly Cost {D*12= [E]}
1	Project Lead	206,569.00	1	206,569.00	2,478,828.00
2	Business Analyst	165,705.00	1	165,705.00	1,988,460.00
3	Database Specialist	197,652.00	1	197,652.00	2,371,824.00
4	QA Lead	172,954.00	1	172,954.00	2,075,448.00
5	Senior Software Developer	165,576.00	3	496,728.00	5,960,736.00
6	Software Developer	82,820.00	5	414,100.00	4,969,200.00
7	Software Tester	65,885.00	2	131,770.00	1,581,240.00
8	Content Writing Manager	219,592.00	1	219,592.00	2,635,104.00
9	Content Designer/Writers/Researcher	94,624.00	1	94,624.00	1,135,488.00
10	Graphic Designer	175,712.00	1	175,712.00	2,108,544.00
11	System Specialist	185,848.00	1	185,848.00	2,230,176.00
12	HR/Admin	90,743.00	1	90,743.00	1,088,916.00
		18,23,680.00	19	25,51,997.00	3,06,23,964.00

SR.No	Service	Monthly Cost	9% of MahaIT	Total Monthly Cost (C+D)= (E)	Yearly Cost (E*12)= (F)
(A)	(B)	(C)	(D)		
1	O&M of the 65 DIT websites or web applications.	₹ 25,51,997.00	₹ 2,29,679.00	₹ 27,81,676	₹ 3,33,80,112

S#	Particulars	Total Cost (₹)
1.	Operations & Maintenance Cost (including MahaIT Service and Admin Charges) – for 1 Year	3,33,80,112
Total cost in words: Three Crore Thirty-Three Lakh Eighty Thousand One Hundred Twelve only		

*Above-mentioned charges are exclusive of all taxes. Taxes will be applied as applicable.

4.1 Working Hours and Location

- ❖ Associate will be working from MahaIT Office.
- ❖ Associate will be working as per MahaIT business calendar days.
- ❖ Associate will be available in general working hours (9:30 am to 6:00 pm)

4.2 Payment Condition

- ❖ Department needs to pay 100% advance payment for the support required for 12 months.

4.3 Assumptions

- ❖ MahaIT will start work only after receipt of work order and advance payment from the Directorate of Information Technology (DIT) Department.
- ❖ MahaIT shall provide right skilled associate for support as per requirement given by Directorate of Information Technology (DIT) Department.

4.4 Terms and Condition

- ❖ Any penalty clause will not be imposed on MahaIT for the Project.
- ❖ Prices are exclusive of all taxes. Taxes will be as applicable.